

Fast track training

Brisbane North Institute of TAFE

Frontline management for professionals

Do you have the skills to cope with increasingly competitive business situations?

BSB51004 Diploma of Business (Frontline Management)

Six full-day workshops with two optional workshops
Program delivered over one semester
Ithaca and Bracken Ridge campuses
On-site delivery to meet organisation requirements

The Diploma of Business (Frontline Management) is a practical, relevant and effective course to develop frontline or operational management skills. Participants have the opportunity for immediate practical application in the workplace.

Overview

The program covers the following topics:

- managing and leading individuals within work teams
- developing internal and external relationships
- fostering and implementing change
- managing a continuous quality improvement process while maintaining work priorities.

Benefits

The key benefits of the program include:

- direct workplace application
- mentoring support from a content expert via phone and email
- a combination of classroom and self managed learning
- training content relevant to any industry and all types of workplace projects.

How do I find out more?

For further information or to enrol in this program please contact our Customer Information Centre on 1800 657 387.



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1800 657 387
www.bn.tafe.qld.gov.au

your pathway to Greater possibilities